

**STAKEHOLDER ADVISORY COUNCIL**  
**June 7, 2017**  
**4<sup>th</sup> FLOOR BOARDROOM - 276 PORTAGE AVENUE**  
**VIDEO CONFERENCE**  
**TELECONFERENCE (call-in details provided at the end)**  
**9:00 AM – 11:00 AM**

9:00 - 9:05 AM	<b>1. Review minutes from March 8, 2017</b>
9:05 - 9:20 AM	<b>2. Operations</b> <ul style="list-style-type: none"><li>- Client Service Team (CST) online support</li><li>- Turn Around Times</li></ul>
9:20 – 10:00 AM	<b>3. Client Service Improvement Initiative</b> <ul style="list-style-type: none"><li>- eRegistration live demo</li><li>- eNotifications</li></ul>
10:00 – 11:00 AM	<b>4. Round table discussion</b> <ul style="list-style-type: none"><li>- Member updates</li></ul>

**Conference call details:**

- Dial in: 1-866-365-4409
- Access code: 9453803#