STAKEHOLDER ADVISORY COUNCIL December 6, 2017 4th FLOOR BOARDROOM - 276 PORTAGE AVENUE VIDEO CONFERENCE

TELECONFERENCE (call-in details provided at the end) 9:00 AM - 11:00 AM

9:00 - 9:05 AM	1. Review minutes from June 7, 2017
9:05 - 9:20 AM	2. Operations
	- Preliminary Client Satisfaction Survey results
9:20 – 10:00 AM	3. Client Service Improvement Initiative
	 eRegistration training & resources
	- eRegistration pilot project
10:00 – 11:00 AM	4. Round table discussion
	- Member updates

Conference call details:

Dial in: 1-866-365-4409Access code: 9453803#